

# APPLICATION FOR PRONTO EXTEND PROGRAM

Thank you for your interest in the San Diego Metropolitan Transit System (MTS) and North County Transit District (NCTD) PRONTO Extend program. The program provides free transit fares for individuals ages 18 through 24 who have exited foster care, upon or after their 18<sup>th</sup> birthday, or who are currently in an extended foster care program. For full program guidelines, visit sdmts.com/PRONTO-Extend.

#### **Application Process**

- 1. Complete this application form.
- 2. Return the application and Section C document(s) to MTS PRONTO Extend Eligibility. Applications can be returned:
  - a. Online: https://www.sdmts.com/pronto-extend
  - b. Via Mail or In-Person: 100 16<sup>th</sup> Street, San Diego, CA 92101 Attn: PRONTO Extend Eligibility
  - c. Via Fax: 844-299-6369
- 3. MTS will review your application and supporting document(s). You will receive a letter with your eligibility determination within 15 business days.

### Section A. APPLICANT INFORMATION (Please print legibly)

Name	First	Middle Initial	Date of Birth		/	/
Mailing Address			Apt. No.			
City	_State	_ZIP	_Phone No. (	)		
Email Address:						

### Section B. FARE MEDIA

- Phone App. I will be using the PRONTO mobile application to access my monthly pass. (Please note, to use the PRONTO app, you must have a valid email address and it must match the email address provided in Section A. The PRONTO app is available for Apple and Android devices.)
  - I need a new card. If you do not have a PRONTO Card, check this box.
  - I have an existing PRONTO card/app account. If you have an existing PRONTO card, please provide the 20digit number on the back of the card. If you have a virtual card, confirm the virtual card number. Card Number:

#### Section C. CERTIFICATION OF ELIGIBILITY

Please mark your supporting eligibility document(s) below. Applicants are required to present a valid governmentissued ID card (*photo ID preferred*) or passport in addition to the documents listed below. The name on the ID card should match the name on the supporting eligibility form.

Proof of Dependency/Wardship Letter	Please note: As part of the application process, your County ID number and/or Case number will be added in the PRONTO administrative system. This information will not be posted publicly, and will not be provided to or shared with any outside party. You may need to verify this information with a member of the PRONTO Support Center or MTS Transit Store should you need a replacement pass (i.e. pass is lost or stolen), or if you will be purchasing a pass over-the-phone.
Approval Change or	Please note: As part of the application process, your County ID number and/or Case number will be added in the PRONTO administrative system. This information will not be posted publicly, and will not be provided to or

Discontinued Form	shared with any outside party. You may need to verify this information with a member of the PRONTO Support Center or MTS Transit Store should you need a replacement pass (i.e. pass is lost or stolen), or if you will be purchasing a pass over-the-phone.
Please select the following government issued ID you will be providing:	
<ul> <li>Government Issued Photo ID (e.g. Driver's license, State Issued ID, Passport, etc.)</li> <li>Birth Certificate</li> <li>Other (e.g. Social Security Card, School ID)</li> </ul>	If you do not have a current government ID with a photo, you may be required to go in-person to the MTS Transit Store or NCTD Customer Service Center to provide proof of eligibility.

## Section D. APPLICANT SIGNATURE

I certify to the best of my knowledge that the information on this application is true and correct.

I understand that providing false or misleading information could result in my eligibility status being terminated.

I understand that I must provide this completed and signed application, and the required state or governmentissued ID that shows that I qualify to be considered for the PRONTO Extend program fare.

I understand that the PRONTO Extend fare is NOT transferrable to others.

I understand that the PRONTO Extend pilot program is valid through June 30, 2024, but my eligibility for the fare may expire sooner based on my individual program eligibility.

I understand that I must download or load the appropriate MTS or NCTD pass each month. Failure to do so may result in a fine for traveling without a valid fare.

I understand that I must <u>tap</u> or <u>scan</u> my PRONTO card or app on the bus validator, or Trolley, SPRINTER or COASTER validator each trip to verify I have a valid fare.

Signature

Date

#### Section F. FOR OFFICE USE ONLY

Government or State-Issued ID Card

Expiration Date

Staff Initials

PRONTO Card No.: \_ (Please print clearly)

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Card Issue Date

Eligibility Expiration Date

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